

## QUALITY POLICY

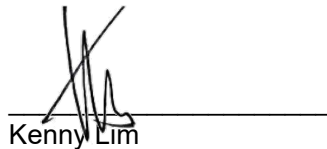
### **Objective**

At DecoFurn we endeavour to provide a high standard of service to all our clients; to meet their expectations and requirements; and to ensure that such services are delivered safe and functional. Our objective is to forge a strong relationship with our clients, subcontractors and suppliers so that our company policies can be enforced at all times. We strive to satisfy all of our esteemed clients and maintain good industrial relations by providing quality and reliable products and services.

### **Responsibilities**

To achieve our goals, we are committed to:

- Consulting with clients and stakeholders to fully understand their requirements and to meet or exceed their expectations;
- Recognising that Quality is fundamental in achieving excellence;
- Ensuring our management system are integrated into all business activities;
- Using industry best practices to identify, eliminate and minimise project risks;
- Establishing and achieving measurable Quality objectives and targets;
- Investing in the most appropriate technology solutions;
- Ensuring our systems are flexible and to encourage new ideas, technologies and innovations;
- Ensuring all employees understand and take responsibility for their own work;
- Developing and maintaining a Quality culture within the business, supporting governance and compliance to our systems and processes;
- Undertaking surveillance programmes across all business units, implementing preventive and corrective actions where required;
- Actively seeking feedback from clients and stakeholders and addressing opportunities or areas for improvement and levels of satisfaction; and
- Reviewing and revising our Quality Policy periodically to maintain relevance, effectiveness and appropriateness to our business.

A handwritten signature in black ink, appearing to read "Kenny Lim", written over a horizontal line.

Kenny Lim  
Managing Director  
June 2019